# Long Beach Convention and Visitors Bureau (CVB) Special Board Meeting Long Beach Convention and Entertainment Center, Seaside Ballroom Thursday, January 26, 2023 Minutes

#### **Board Present**

Bill Collier, Greg Bombard, Greg Guthrie, Imran Ahmed, John Thomas, Larry Jackson, Lisa Arias, Marcelle Epley, Nicky Clair, Renato Alesiani, Ron Nelson, Silvano Merlo, Terry Antonelli, Todd Lemmis, William Rouse

#### **Board Absent**

Hitu Patel, Jim Michaelian, Mooyon Kim, Raymond Min, Dennis Patel, Jane Netherton, John Thompson, Rob Adams,

#### **Staff Present**

Steve Goodling, Jeff Forney, Shannon White, Joshua Switzer, Aristotle Marinas, Lauren Mayne, Paula Zepeda, Aristotle Marinas, Kenya Bannister, Joseph Jenci, Courtney Russell, Steve Lowery, Cindy Robbins, Denny Cristales

# 1. Call to Order LBCVB Special Board Meeting

• Called to order at 12:16pm

#### 2. Public Comment

• No public comments

# 3. LBCVB 2022/23 Financial Update

Larry Jackson presented forecasted PBIA funds and provided updates on the budget.

### 4. Approval of LBCVB 2022/23 Financial Update

Motioned by Greg Bombard, seconded by Ron Nelson, all in favor, no opposed, no abstentions

## 5. Approval of December 14, 2022, Special Board Meeting Minutes

Motioned by John Thomas, seconded by Renato Alesiani, all in favor, no opposed, no abstentions

## 6. CEO Report by Steve Goodling

- a. City of Long Beach updates
  - Bo Martinez, Director of Economic Development with the City of Long Beach, and staff present information about Queen Mary.
  - Homeless Emergency Program update provided.

# b. Holiday recap

- Tree lighting saw a 20 percent increase in attendance, with 6000 people attending.
- 457,000 accounts engaged with CVB videos promoting event.

# c. Swearing in and State of the City recap

• Inauguration of Long Beach Mayor Rex Richardson took place in January.

- d. Membership/City of Long Beach program
  - Jeff Forney detailed CVB COOP Small Business Marketing Program.
- f. Communications Overview
  - Aiming to increase output weekly with listicle articles and social media videos
  - Coordinating with DLBA and other local entities
- g. Marketing LBCC Entertainment Event
  - Simon and Garfunkel Story event 800+ tickets sold by Thursday, and then with a social media boost, it increased about 50 percent in sales
- h. Group Sales Strategy/Micro Events
  - Spotlight on Long Beach sales force specifically Josh and Shannon,
- i. Omega Psi Phi Update
  - Mayor Richardson assisted in creating marketing video to bring group to Long Beach
- j. Passenger Vessel Association Update
  - Greg Bombard assisted in bring group to Long Beach
- k. Breakers Hotel Update
  - Todd Lemmis and Renato Alesiani detailed the return of the Sky Room and an overview of renderings. Fairmont Breakers Long Beach aiming to open January 2024.
- 7. Promotional Funds Request for groups presented by Kenya Bannister Board Discussion and Consideration of Funding for:
  - a. National Retail Federation
    - Approval of funding for the National Retail Federation -Motioned by Todd Lemmis, Seconded by Larry Jackson, all in favor, no opposed, no abstentions
  - b. American Physiological Society
    - Approval for funding for the American Phsiological Society Motioned by Todd Lemmis, seconded by Renato Alesiani, all in favor, no opposed, no abstentions
  - c. National Federation of Catholic Youth
    - Approval of funding for the National Federation of Catholic Youth -Motioned by Renato Alesiani, seconded by John Thomas, all in favor, no opposed, no abstentions

#### d. MJH Events

• Approval of funding for MJH Events -Motioned by Marcelle Epley, seconded by Larry Jackson, all in favor, no opposed, no abstentions

## e. California Charter Schools Association

• Approval of funding for the California Charter Schools Association events -Motioned by Silvano Merlo, seconded by Ron Nelson, all in favor, no opposed, no abstentions

#### f. Russ Kembel & Associates

 Approval of funding for the Russ Kembel and Associates events - Motioned by Renato Alesiani, seconded by Greg Bombard, all in favor, no opposed, no abstentions

# 8. Department Reports

- a. Sales by Joseph Jenci
  - 83 percent ahead of pace for 2023, 2024 is 19 percent, and 2025 is 13 percent
  - 96 percent ahead on tentative funnel in 2023, 2024 is flat, 2025 is 5 percent ahead
  - Leads last fiscal year, CVB was up 51 percent, this month up 38 percent, up 23 percent in q1

# b. Communications by Steve Lowery and Lauren Mayne

- Focus on blogs and producing content
- Influencer partnerships and focusing on accounts with high audience engagement and who align with CVB values
- Instagram reels top performing post recently was the tree lighting preview in December, which had 31,744 plays and 29,696 accounts reached

## 9. Adjourn Meeting

- Motioned by Todd Lemmis, seconded by William Rouse, all in favor, no opposed, no abstentions
- Meeting adjourned at 1:35pm